



Department for
Work & Pensions

ROYAL *borough of*
GREENWICH

**BEST
START
IN LIFE**

Help with Childcare Costs

Universal Credit can help with childcare
you could receive:

85%

Up to **85%** of registered
childcare costs back through
Universal Credit.



Help with upfront childcare costs
through the Flexible Support Fund
(subject to eligibility and approval).



This is in **addition** to Government
free childcare offers for
eligible children.

Myth vs Fact



Myth: "There's a
benefit cap if I work."



Fact: Parents paying childcare costs
while working are not affected by the
benefit Cap in the same way.



Myth: "I'll be
worse off if I work."



Fact: Many parents are financially
better off in work with childcare
support.



Myth: "I can't afford
to start work."



Fact: We may be able to help with
upfront costs through the Flexible
Support Fund.

Speak to your Family Community Work Coaches



Woolwich Jobcentre



Lucy.parry@dwp.gov.uk



Victoria.bosede@dwp.gov.uk



**You don't have to manage things alone –
we're here to help you move forward.**



Department for
Work & Pensions



How your Family Community Work Coaches can help



We provide personalised support to help you overcome barriers and reach your goals.



Employment

- ✓ CV writing
- ✓ Interview preparation
- ✓ Job searching
- ✓ Applications
- ✓ Better paid jobs
- ✓ Sustainable employment



Financial Support

- ✓ Flexible Support Fund
- ✓ Childcare costs
- ✓ Uniforms and equipment
- ✓ Travel support
- ✓ Upfront support with childcare/necessities
- ✓ Child Maintenance support



Skills & Training

- ✓ Skills Bootcamps
- ✓ SWAPs
- ✓ Apprenticeships
- ✓ FCWC eCareers sessions
- ✓ Local training providers



Family Support

- ✓ One-to-one coaching
- ✓ Advice planning
- ✓ Signposting
- ✓ Mental health support services
- ✓ Local authority services
- ✓ Family help

Working Together

We work closely with:



Family
Hubs



Schools



Colleges



Local
Authorities



Community
Organisations



DWP
specialists

We work as part of your Team Around the Family
to provide joined-up, seamless support.

Speak to your Family Community Work Coaches

Lucy & Victoria

Woolwich Jobcentre

✉ Lucy.parry@dwp.gov.uk

✉ Victoria.bosede@dwp.gov.uk



**Your success is
our priority.**

We're here to support you
every step of the way.



Department
for Work &
Pensions



**BEST
START
IN LIFE**

Need help getting back into work?

We're here to support you.

Family Community Work Coaches

Supporting parents and carers
to overcome barriers and move
towards employment.



Could you be eligible?

All of the following must apply:

- ✓ You receive Universal Credit
- ✓ You are unemployed or looking to return to work now or in the future OR earn less or are not yet in paid employment
- ✓ You are a parent, guardian or carer of a child under 16
- ✓ Your family is facing multiple barriers affecting work or education
- ✓ You have recourse to public funds



Our goal

Helping parents move closer to employment, into work, and stay in work.



We can support families experiencing:



Physical or mental health conditions



Homelessness or temporary accommodation



Financial hardship



Domestic abuse



Parenting needs



Drug or alcohol recovery



Children with SEND



Young people who are NEET or at risk of becoming NEET

...and many other complex
family circumstances.



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